Reinventing Staffing

Reinventing Staffing explores new ways to conduct the business of the courts.

The goals of this project include providing opportunities to:

- Expand job duties
- Compensate employees with special abilities and initiative
- Centralize work
- Use technology to increase efficiencies
- Increase statewide consistency in court procedures
- Specialize work functions
- Recognize courts exceeding caseload expectations

Several potential new extra duties have been identified including:

- Accounting/Audit Specialist
- Procedures Manual Specialist
- Guardian/Conservatorship Specialist
- Collection Specialist
- Technology Specialist
- Central information "help desk" assistants
- Mentor/Trainer
- Records Management Specialist

The AOC has been implementing this project since July 2013 with the first four extra duties: Transcript Coordinator, Accounting/Audit Specialists, Guardian/Conservatorship Specialists and Procedures Manual Specialists. Other extra duty opportunities will be announced before the end of the year.

The following includes the process for applying for extra duty assignments, the criteria for selecting extra duty assignments, and opportunities for other salary increases as a result of exceeding the case processing standards.

Staff from all county courts, including one-person courts, are welcome to apply for extra duty assignments.

Process to apply for extra duty assignments

- Notices of extra duty assignments will be emailed to all county court employees.
- Interested employees will complete the form for the extra duty assignment and send to the AOC.
- After the closing date the AOC will select finalists to be "interviewed."
- A panel of AOC staff will conduct phone interviews.

Selections will be made based on the criteria below.

Criteria for extra duty positions

- Has the employee demonstrated competency in the area of the extra duty? Does he or she have the knowledge, skills, and abilities necessary to perform the extra duty?
- Can the employee explain how they will accomplish this extra duty within the 40-hour work week without involving other county court staff?
- Is the employee's court using tools and recommended practices to be an efficient court? (Using available technology, cross trained employees etc.)
- Does the employee's supervisor support this extra duty involvement?
- Does the employee have experience in working with a team and a demonstrated ability to make changes?

Criteria for compensation for extra duty assignments

• The employee is eligible for compensation if the employee's court is currently staffed with no more than one employee over the recommended staffing level using the workload study data.

Salary increases as a result of exceeding case processing standards

• A one-time salary increase was given in 2013 for employees in courts who were understaffed by at least 2 employees and exceeded the case processing standards as defined by the workload study.

The following employees have been assigned extra duties:

Guardian/Conservator Specialists

(See list on page 4 for county assignments)

- Darla Schiefelbein 402-563-4905
- Cathy Reiman 402-684-3601
- Linda Hanak 402-987-2145

Procedure Manual Specialists

- Ellen Faltys 402-352-8511
- Donna Fink 402-768-6825
- Dianne Wheeler 308-785-2531
- Gretchen Wiebe 308-286-3315
- Tammie Duensing 402-729-6801

Transcription Coordination Specialist

• Linda Mitchell 402-887-4650

Accounting/Audit Specialists

(See list on page 5 for county assignments)

- Diane Sudbeck 402-254-7441
- Tia Pazarena 308-385-5135
- Vicki Kuhlmann 402-423-6833

Guardian/Conservator Extra Duty Court Assignments

The lists were made with consideration to the number of active guardians/conservators handled by each county, and the desire to keep district support under the same specialist where possible.

| Cathy Reiman | Darla Schiefelbein | Linda Hanak |
|--------------|--------------------|-------------|
| Blaine | Adams | Antelope |
| Boyd | Arthur | Banner |
| Brown | Boone | Box butte |
| Cherry | Buffalo | Burt |
| Custer | Butler | Cass |
| Gage | Chase | Cedar |
| Garfield | Clay | Cheyenne |
| Greeley | Colfax | Cumming |
| Holt | Dawson | Dakota |
| Howard | Dundy | Dawes |
| Jefferson | Fillmore | Deuel |
| Johnson | Franklin | Dixon |
| Keya Paha | Frontier | Dodge |
| Lancaster | Furnas | Garden |
| Loup | Gosper | Grant |
| Nemaha | Hall | Kimball |
| Pawnee | Hamilton | Knox |
| Richardson | Harlan | Madison |
| Rock | Hayes | Morrill |
| Saline | Hitchcock | Otoe |
| Sherman | Hooker | Pierce |
| Thayer | Kearney | Sarpy |
| Valley | Keith | Scottsbluff |
| Wheeler | Lincoln | Sheridan |
| | Logan | Sioux |
| | McPherson | Stanton |
| | Merrick | Thurston |
| | Nance | Washington |
| | Nuckolls | Wayne |
| | Perkins | |
| | Phelps | |
| | Platte | |
| | Polk | |
| | Red Willow | |
| | Saunders | |
| | Seward | |
| | Thomas | |
| | Webster | |
| | York | |
| | | |

Given their caseload and organizational structure, Sheryl Connolly will be providing support as needed to Douglas County Court.

Accounting/Audit Extra Duty Court Assignments

| Diane Sudbeck | Tia Pazarena | Vicki Kuhlmann |
|---------------|--------------|----------------|
| Arthur | Antelope | Adams |
| Boone | Boyd | Banner |
| Butler | Brown | Blaine |
| Cedar | Cass | Box Butte |
| Chase | Cherry | Buffalo |
| Colfax | Cuming | Burt |
| Dawson | Dakota | Cheyenne |
| Dundy | Dixon | Clay |
| Frontier | Dodge | Custer |
| Furnas | Gage | Dawes |
| Gosper | Garfield | Deuel |
| Hamilton | Hall | Douglas |
| Hayes | Holt | Fillmore |
| Hitchcock | Jefferson | Franklin |
| Hooker | Johnson | Garden |
| Keith | Keya Paha | Grant |
| Lancaster | Knox | Greeley |
| Lincoln | Madison | Harlan |
| Logan | Nemaha | Howard |
| McPherson | Otoe | Kearney |
| Merrick | Pawnee | Kimball |
| Nance | Pierce | Loup |
| Perkins | Richardson | Morrill |
| Platte | Rock | Nuckolls |
| Polk | Saline | Phelps |
| Red Willow | Sarpy | Scotts Bluff |
| Saunders | Stanton | Sheridan |
| Seward | Thayer | Sherman |
| Thomas | Thurston | Sioux |
| York | Wayne | Valley |
| | Wheeler | Washington |
| | | Webster |

Direct questions regarding this project to <u>Judy Beutler</u>, 402-471-2921.